



Catering FAQ

Days of Operation: Tuesday – Saturday **Closed:** Sundays, Mondays & Holidays

Event Start times: 12pm, 12:30pm, 1pm, 6pm, 6:30pm, 7pm or 10:30pm

Does Auntie's Fry Bread cater for weddings? Other events? Absolutely, Auntie's Fry Bread enjoys bringing the Auntie's Fry Bread truck experience to such special events! We also cater for Major production studios, Film Festivals, Birthdays, Meetings, Churches or any other Special Event.

How much is Auntie's Fry Bread's service charge? Should I pay an additional gratuity? Service charges are typically 10%-20% for catered events. Our current service charge is 15%. Gratuity can be added at clients' own discretion. :-)

Does Auntie's Fry Bread require a minimum order? Can I pre-order a fixed amount of food & serve them in chaffing trays? Yes, our minimum food orders start at ~\$1000+. Chef Kate is adamant about Auntie's Fry Bread quality & does not recommend using chaffing trays.

What is the travel fee for? The travel fee makes it possible for us to provide (labor & utilities) service to your area. If the event is within 8 miles of our downtown location, the travel fee is waived & beyond that we charge per mile.

Do I need to provide a permit for Auntie's Fry Bread to cater my event? If you are located in LA, you will not need to obtain a permit. Outside cities may require \$90-\$350+ in permit fees, unless we will be parking on private property. Please check your city for its requirements.

The price quotes have gone up since the last time we talked, can you honor the old prices? Unfortunately, unless a contract is signed, with the old prices, by both Auntie's Fry Bread & the client we must adhere to our current prices.

How far in advance should I book an Auntie's Fry Bread event? We cannot always guarantee open time slots, so the sooner you book the quicker you can secure the date. Please email a completed Catering Request form so we can draw up a contract for you. Events must be booked by Friday, 12noon, the week prior to the event.

When is the total due? The balance is due via Credit Card ~3 business days prior to your event, or by Cash on the day of your event (before doors open). Checks will only be accepted 10 DAYS PRIOR (to allow for clearance).

I have filled out the Catering Request Form; does this mean I have booked the event? If not, how can I? Unfortunately not, it is just a Request, in order to secure your event you would need to sign the Auntie's Fry Bread Contract & pay the 50% deposit.

Do you have an alternative to the Auntie's Fry Bread Trucks & Auntie's Fry Bread Catering? At this time our food is only available at our daily truck locations.

Does Auntie's Fry Bread provide plates, utensils and napkins? Yes! :D

Guaranteed Parking Client must verify that we are allowed to park at the event location site. If, for any reason, Auntie's Fry Bread is unable to park at the event, all monies for the event, in full, will be retained by Auntie's Fry Bread. Auntie's Fry Bread trucks cannot drive up hills with a 30% grade or higher. TRUCK DIMENSIONS (general dimensions: trucks vary, please see below for clearance needed):

length: 25' height: 14' (open top), 12.5' (closed top) width: 13 1/2' (side to side width, door panels open), 10' (closed)

CLEARANCE(approx.): length: 30 feet, height: 25 feet, width: 15 feet weight: 15k+

1. Private parking area or 2. Street parking (at least 200 feet from food establishments & 500 feet from schools)

What form of payments do you accept?

Auntie's Fry Bread accepts cash, credit cards, cashier & personal checks (checks must be received 10 business days prior to the event for clearance, payable to: Auntie's Fry Bread). \$35 charge for any bounced / returned checks.

Is the Deposit refundable? Auntie's Fry Bread requires a 50% deposit to secure any event. If your event is cancelled:

30 or more days prior to the event date, the full deposit will be refunded

15-29 days prior to event, 1/2 of the deposit will be refunded

4-14 days prior to event, the full deposit will be retained by Auntie's Fry Bread

3 days or less prior to the event, the full amount of the event will be retained / owed to Auntie's Fry Bread

-Auntie's Fry Bread 310 571 8951(fax)- 310 862 6766 Last revised: 03.09.11